

Transferring your place to another person

Unfortunately we are not able to offer refunds. However, if you are no longer able to race, party or camp you can transfer your place to another person provided we have received the details of your replacement via the below process before Friday 1st July.

Please follow these instructions on how to transfer your place to another person:

1. Find somebody who would like to take your place.

- ★ The person doesn't need to be of the same age or gender or want to complete in the same distance. Also, an individual place can be transferred to a relay and vice versa provided any additional cost is paid to Upton Tri+.
- ★ Party or camping tickets can also be transferred by following the same process.
- ★ If you don't already know someone who would like to take your place you can use our Facebook page to let people know you have a place available or respond to someone searching for a place. PLEASE start at the bottom of the posts and approach those that have been waiting patiently the longest. Once the race or party is full we will direct people who missed out on a place to this Facebook page. You will be responsible for liaising with them and sorting out payment. We will not take any responsibility for non-payment.

2. Get your replacement to complete an online entry form

- ★ Send this link http://www.uptontriathlon.com/transfer_place.html to your replacement and ask them to complete the online entry form in the normal way, including clicking on the PayPal 'Pay Now' button at the end of the declaration to confirm that all their details are correct. They should make a note of the total cost and then close the browser. **They must not actually pay.** This will send their details to our database.

3. Email info@uptontriathlon.com with the full name and email address of your replacement

- ★ On receipt of this email we will check to ensure the details of your replacement are in our database and transfer the entry across. We will reply to your email to confirm that this has been done. *Note that although we will try to do this asap we do have day jobs so it may take up to 2 weeks to reply!*

4. Payment of any incremental difference

- ★ If the total amount for the replacement is more than the amount you paid, your replacement will also need to pay the difference via one of the following 3 ways:
 1. Send the money via PayPal (email address: info@uptontriathlon.com)
 2. Or post a cheque, payable to Upton Tri+ to Jessica Kitt, Old Tiles, Clayhithe Road, Horningsea, Cambridgeshire CB25 9JE.

Unfortunately we are not able to refund any amounts if the total of the transferred place is less than the amount you paid.

If you have any questions please email us on info@uptontriathlon.com or phone 07939 068 128.